

## **Awareness on Unsolicited Commercial Communication (“UCC”)**

Following actions can be taken by clients in the case of Unsolicited Commercial Communication (“UCC”) and fraudulent activities using telecom resources in Securities Markets:

- a) In case of receiving spam or UCC, make DND complaint at respective TSP’s app / website, TRAI DND app, or call/SMS to 1909.
- b) In case of receiving suspected fraud communication, report to Chakshu Platform of Department of Telecommunications  
<https://sancharsaathi.gov.in/sfc/Home/sfc-complaint.jsp>.
- c) In case fraud has already happened, report the same to Cyber Crime Helpline number 1930 or website [www.cybercrime.gov.in](http://www.cybercrime.gov.in).